

# Yale Figure Skating Club Make-up and Refund Policies

## **1. Refund Policy**

Membership Fees for U.S. Figure Skating or Learn-to-Skate USA and Yale FSC are not refundable. Session fees are refundable in full if the request is received before the first week of the session.

Once a session has begun, session fees will be refunded, or credited, only when:

1. The participant is injured or seriously ill and participation has been restricted by a physician.
2. The participant is moving out of town or has experienced some other life change that makes it impossible to attend.
3. For new Learn-to-Skate members only, if a skater withdraws within their first 3 lessons, all but \$60 of the total payment will be refunded.

Requests for refunds should be addressed in writing to the Treasurer or Membership Chair, along with the reason for the request. Except for #3 above, the amount refunded, or credited, is based on the published weekly rate multiplied by the number of weeks that will be missed. For sessions with tickets, the amount refunded will be equal to the value of the remaining tickets, which must be surrendered.

Denials of refund requests may be appealed to the Board of Directors.

When the University or the Club cancels a session due to weather, scheduling conflict, or any other reason, every effort will be made to provide a make-up time, but each occurrence will be handled on a case-by-case basis and those affected will be notified accordingly.

## **2. Make-up Policy**

Missed sessions may be made up by attending a comparable session at a different time. Make-ups should be completed within the YFSC skating year.

Approved by the board November 11, 2017